1. **Service title:** Issuing warehouse receipt/slip

2. **Service ID:** 13072289000
   (To be filled by the Planning and Budget Organization)

### 3. Service provider
- **Name of the agency:** Iran Center for e-Commerce Development
- **Name of the parent organization:** Ministry of Industry, Mine and Trade

### 4. Service specifications
- **Service description:** In this service the user of a warehouse can register the amounts of type of goods entering the warehouse as well as the information of the goods owner.
- **Type of service:**
  - Government to Citizen (G2C)
  - Government to Business (G2B)
  - Government to Government (G2G)
- **Client Type:** Any legal and natural entities, executive agencies and businesses
- **Nature of service:** Public
- **Scope of service:** National
- **Related events:**
  - Birth
  - Education
  - Healthcare
  - Tax
  - Business
  - Social security
  - Property registration
  - Urban installations
  - Insurance
  - Marriage
  - Retirements
  - Licenses and certificates
  - Death
  - Other
- **Start of service:** Application by the receiver
- **Upstream rules and regulations:** Paragraph C of the executive bylaw of Articles 5 and 6 of the Anti-Trafficking Law
- **Statistics of service receivers:** 22400 of services receivers in month
- **Service average time:** 5 minutes
- **Frequency:** Once
- **Number of physical reference:**
- **Cost of service for the receiver (IRR):**
  - Price(s)
  - Bank Account(s)
  - E-payment
- **Name of the system (If partially or fully electronic):** Warehouses system
- **Direct and detailed address of the service in the portal (If partially or fully electronic):** www.nwms.ir

### 5. Service details

### 6. Service access route
- **Service stages:**
  - Informative
    - Electronic
  - Non-electronic
- **Type:**
  - Internet (website)
  - Mobile (application)
  - Email
  - Post
  - IVR or Call center
  - SMS
  - Other (explain accessibility)
- **Communication media:**
  - Personal authentication
  - Document authentication
  - Lack of proper infrastructure
  - Other
- **Reason for physical reference:**
- **Agency referred to:**
  - National
  - Provincial
  - Local
| Application | Electronic □ | Internet (website) □ Mobile (application) □ Email □ Post □ IVR or Call center □ SMS □ Public services offices □ (outsourcing contract number: ) Similar to public services offices □ Other (explain accessibility) □: |
|-------------|--------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|---------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| Non-electronic □ | Personal authentication □ Document authentication □ Lack of proper infrastructure □ Other □: | Agency referred to: National □ Provincial □ Local □ |
| Service generation (inner agency process or relations to other agencies) | Electronic □ | Internet (website) □ Intranet (local intranet or ERP) □ Email □ Other (explain accessibility) □: |
| Non-electronic □ | Reason for physical reference |
| Service providing | Electronic □ | Internet (website) □ Mobile (application) □ Email □ Post □ IVR or Call center □ SMS □ Public services offices □ (outsourcing contract number: ) Similar to public services offices □ Other (explain accessibility) □: |
| Non-electronic □ | Personal authentication □ Document authentication □ Lack of proper infrastructure □ Other □: | Agency referred to: National □ Provincial □ Local □ |

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<th>Non-electronic inquiry</th>
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<th>Service relation to other agencies</th>
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<th>Name of other systems</th>
<th>Exchange fields</th>
<th>Costs (If any)</th>
<th>Electronic inquiry</th>
<th>If inquiry is non-electronic done by:</th>
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10. Service processes connection diagram:

- Referring to nwms.ir – Login – select warehouse – register new receipt/slip

| Particulars of the person completing the form: | Tel: | Email: | Department: |